Job Description

Job Title: **Technology in Healthcare - Clinical Champion**

Project: WMAHSN –Technology enabled care services exemplars of person centred care.

Hours of duty: Up to 24 sessions (4 hours) @ £320 including on costs (or alter proportionately for different weekly rate) for expenditure by 30 April 2016 (the amount is limited within the project to £7,680).

Responsible to: Clinical Lead -Technology enabled care services exemplars of person centred care

Accountable to: Person Centred Care Network/Service Steering Group

Role summary

This role is responsible for driving forward the project, engagement, monitoring effectiveness in terms of clinical outcomes and healthcare resource use in recruited patients to the projects TECS and to oversee support the project clinical telehealth facilitators.

Key responsibility

1. To drive the rollout of the projects range of TECS across the west midlands
2. To deliver presentations to organisations regarding the project and raising awareness of its aims.
3. To oversee support the project clinical telehealth facilitators.
4. To identify hot spots along patient pathways within the spoke and identify and implement solutions to address them; providing clinical leadership on adoption & adaptation of clinical protocols for all designated long term conditions.
5. To work with the project team and participating organisations to identify solutions to the Information Governance/Patient Identifiable data/data sharing requirements of the project
6. To identify issues related to the project/programme and identify and implement solutions to address them.
7. Contribute to and support the production of a 'Publication for peer review journal of the evaluation stage of the project.
8. Engage with and attend network meetings with clinical and patient champions where required across the best midlands.
9. Anticipate barriers to communication with participating organisations and take action to improve communications with them and between the project team.
10. Recognise and work within own competence and professional code of conduct
11. Prioritise, organise and manage own workload in a manner that maintains and promotes quality and completion of project outputs
12. Participate in the maintenance of quality governance systems and processes

13. Support and feedback learning lessons evolved from the participating organisations
14. Team working: understand own role and scope, and identify how this fits with participating organisations in the project.

15. Work as an effective and responsible team member, supporting others and exploring the mechanisms to develop new ways of working.
16. Working flexibly to facilitate the working hours of clinical staff.
17. Working on occasions in areas of the country independently or with other project team members as required to support the project delivery.
18. Undertake any other duties that will support the delivery of the overall project within the skills, experience and knowledge of the role holder.

Key Relationships / Scope of Work
Clinical Lead TECS exemplars of PCC
Clinical Telehealth facilitators
Project Operations Manager
Project Administrator
Project operational team

Equality & Diversity Aims
You have a personal responsibility to ensure you do not discriminate, harass or bully or contribute to the discrimination, harassment or bullying of any colleague(s) or visitors or condone discrimination, harassment or bullying by others.

Risk Management
You have a responsibility for ensuring that risks are managed at work group and Board level. This process will include the assessment and effective control of all acceptable risk situations. You will be expected to maintain a high level of awareness and assist in the process of reporting incidents, assessing risks and reporting unsafe occurrences and co-operate with any investigations undertaken.

Health and Safety
Under the Health and Safety at Work Act 1974, you must take reasonable care for the health and safety of yourself and for other persons who may be affected by your acts or omissions at work. The Act also states that you must not intentionally or recklessly interfere with or misuse anything provided in the interests of health, safety and welfare.

Standards of Business Conduct & Conflict of Interest
The NHS Code of Conduct and Standards of Business conduct requires you to declare all situations where you or a close relative or associate has a controlling interest in a business [such as a private company, public organisation or other NHS or voluntary organisation] or in any activity which may compete for any NHS contracts to supply goods or services to the NHS. All such interests must be declared in the appropriate CSU's register of interests either on appointment or when such interests are gained.

Information Security and Confidentiality
During the course of your engagement in the WMAHSN PCC Network/Service and TECS exemplar of PCC project, you may have access to, see or hear information of a confidential nature and you are required not to disclose such information, particularly relating to patients or staff. All person identifiable information must be held in the strictest confidence and should be disclosed only to authorised people in accordance with NHS Confidentiality Guidelines [Caldicott] and the Data Protection Act 1998 unless explicit written consent has been given by the person identified, or where information sharing protocols exist.

General Information
This job description is not intended to be an exhaustive list of duties, but it aims to highlight the typical main responsibilities of the post. It may be reviewed from time to time in agreement with the post holder.

The NHS is an Equal Opportunities employer and the post holder is expected to promote this in all aspects of his / her work.

Signatures

This job description will be subject to discussion and review on a regular basis. It is an accurate reflection of the main requirements of the job as at the date shown below.

Postholder's name: ---

Postholder's signature: --- Date: -----------------

Line manager's name: ---

Line manager's signature: --------------------------------------- Date: ----------------------

Person specification

Criteria	Essential	Desirable
Knowledge	- Knowledge of management of patients with long-term conditions - Knowledge of local and national health policy relating to telehealth - Knowledge of clinical governance within the NHS including general practice - Working knowledge of various practice computer systems	Knowledge of technology applications eg apps, skype, telehealth, social media
Skills	- Clinical leadership skills - Change management skills and able to drive the delivery of innovative care - Communication skills, both written and verbal - Negotiation and conflict management skills - Ability to provide training and mentorship to clinicians and other staff in clinical setting - IT skills – software applications - Problem solving – work programme, practice uptake, IT	Technology applications eg apps, skype, telehealth, social media
Experience	At least 2 years primary or Acute or community care experience	- Experience of quality initiatives - Audit experience - Experience of telehealth or other technology enabled care. - Led project in primary care with demonstrable benefits in outcomes of patient care - Experience of implementing protocols and clinical guidelines
Qualifications	Registered doctor	Mentor/teaching qualification
Other	- Self-directed practitioner - Highly motivated - Flexibility - Enthusiasm - Team player - Ability to work across boundaries	