

# Learning to sustain successful change from evidence based quality improvement programmes relating to delivery of care for long term conditions

**Tuesday 13<sup>th</sup> June 2017**

10.00 a.m. – 4.00 p.m.  
(Registration/refreshments from 9.30 a.m.)

The Studio (Escape Suite),  
7 Cannon Street, Birmingham, B2 5EP  
<http://studiovenues.co.uk/birmingham/>

## **This event will:**

- Support nurse leads in primary and community care across the West Midlands to learn from others how to make successful change happen in respect of improved care of long term conditions (LTCs)
- Allow you to hear others' approaches of their innovative evaluation in delivering LTC care
- Introduce achievers to Meridian (the WMAHSN's\* sharing platform ) where you can share your ideas for innovation and achievement (<https://meridian.wmahsn.org/>)

## **Who should attend?**

- Nurse leads with remit for quality improvement and education
- Others in primary care and community care or educational programmes

## **What's on the agenda?**

- Please see overleaf for detailed programme

**If you would like to attend this event please register via the link below:**

<https://www.eventbrite.co.uk/e/quality-improvement-event-long-term-conditions-registration-30891506327>

If you have any queries please e-mail [sue.wood@wmahsn.org](mailto:sue.wood@wmahsn.org)

# AGENDA

|                   |   |
|-------------------|---|
| <b>9.30 am</b>    | Registration/Refreshments/Networking  |
| <b>10.00 am</b>   | <p><b>Welcome and Introduction</b></p> <p>Karen Storey (Chair), Primary Care Lead Nurse – Workforce, Health Education England, West Midlands, Queen’s Nurse – NHS England</p> <p><b>Setting the scene for quality improvement opportunities:</b></p> <p>Karen Storey, Primary Care Lead Nurse – Workforce, Health Education England, West Midlands, Queen’s Nurse – NHS England</p> <p>Anne Moger, Primary Care Nurse Lead, Queen’s Nurse – NHS England</p> |
| <b>10.40 am</b>   | <p>Kathryn Yates, Professional Lead: Primary, Community and Integrated Care – Royal College of Nursing</p> <p><i>‘Developing a clinical supervision model in primary care that is fit for purpose’</i></p>  |
| <b>11.10 am</b>   | Refreshments  |
| <b>11.30 am</b>   | <p>Dr Ruth Chambers OBE and Tracey Cox (Independent Consultant)</p> <p><i>‘How we improved quality of life of people with long term conditions’</i></p>   |
| <b>12.00 noon</b> | <p>Monica Fletcher OBE – Chief Executive Officer, Education for Health and Louise Brady – Clinical and Strategic Development Lead: Practice Nursing (NHS Manchester CCGs)</p> <p><i>‘Group Consultations: A new approach for managing long term conditions’</i></p>   |
| <b>12.20 pm</b>   | <p>Lucy Chatwin – Business Manager, West Midlands Academic Health Science Network</p> <p><i>‘Meridian Health Innovation Exchange – the West Midlands approach to sharing needs, identifying solutions and sourcing innovations to adopt locally that evidence improved health or wealth’</i></p>  |
| <b>12.40 pm</b>   | Panel of presenters   |
| <b>1.00 pm</b>    | Lunch/Networking/Meridian   |
|                   | <b>Technology modes of delivery for nursing care:</b>   |
| <b>1.45 pm</b>    | <p>Ann Hughes, Practice Nurse – Tean Surgery, Staffordshire and Chris Chambers, Telehealthcare Facilitator, Stoke-on-Trent and North Staffs CCGs</p> <p><i>‘Promoting telehealth and apps to practice nurses’</i></p>   |
| <b>2.00 pm</b>    | <p>Marc Schmid, Digital Expert – Redmoor Communications</p> <p><i>‘Setting up and running Skype and Facebook from a nurse perspective’</i></p>  |
| <b>2.20 pm</b>    | <p>Kellie Johnson, Lead Nurse Quality - North Staffordshire and Stoke-on-Trent CCGs, Queen’s Nurse – NHS England and Charlotte Harper, Primary Care Nurse Facilitator – North Staffordshire and Stoke-on-Trent CCGs</p> <p><i>‘Best practice LTC reviews – using example consultations to strengthen shared management’</i></p>   |
| <b>2.35 pm</b>    | Available slot  |
| <b>2.50 pm</b>    | Available slot  |
| <b>3.05 pm</b>    | Available slot  |
| <b>3.20 pm</b>    | Available slot  |
| <b>3.35 pm</b>    | Q&A/Action Planning   |