

Where did it all go so right?

Learning from excellence for quality improvement



The Learning from Excellence Team, in association with the West Midlands Patient Safety Collaborative, present this free event open to frontline healthcare staff from any discipline.

Safety in healthcare has traditionally focused on avoiding harm by learning from error. This approach may miss opportunities to learn from excellent practice. We tend to regard excellence as something to gratefully accept, rather than something to study and understand. Our preoccupation with avoiding error and harm in healthcare has resulted in the rise of rules and rigidity, which in turn has cultivated a culture of fear and stifled innovation. It is time to redress the balance. Studying excellence in healthcare can create new opportunities for learning and improving resilience and staff morale. Come and hear about the experience of implementing learning from excellence (LFE) from teams who have used the technique in their clinical areas. At this event you will be able to:

- Learn about LFE as a method of quality improvement
- Understand the techniques behind LFE and gain insight into how to approach implementing LFE in your area
- Hear about the impact of LFE on patients and staff
- Have a chance to network with colleagues from other organisations and share experiences of excellence in practice.

This event will be one of a number of LFE events across the West Midlands followed by an opportunity later in the year to access further training around the appreciative inquiry techniques underpinning LFE. We hope to build a wider community of practice around LFE who can support and share insights and experience and peer to peer learning.

Date: 19 July 2016

Time: 6—9pm, including supper

Venue: iCentrum, Innovation Birmingham
Campus, Faraday Wharf, Holt Street, Aston,
Birmingham B7 4BB

Book your place on [Eventbrite](#). To find out more, please contact Peter Jeffries, Patient Safety Programme Manager, on 0121 371 8059 or email peter.jeffries@wmahsn.org

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